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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/603,302  
Confirmation No. 1770  
Filed: June 23, 2000  
Inventor(s):  
Allen B. Childress

§ Examiner: Bleck, Carolyn  
§ Art Unit: 3626  
§ Atty. Dkt. No: 5053-35700  
§

Title: DYNAMIC HELP  
SYSTEM FOR AN  
INSURANCE CLAIMS  
PROCESSING SYSTEM

CERTIFICATE OF MAILING  
UNDER 37 C.F.R. §1.8  
DATE OF DEPOSIT: 1.23.04  
I hereby certify that this correspondence is being deposited with  
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Commissioner for Patents  
Alexandria, VA 22313-1450  
*B. Gail Ballard*  
B. Gail Ballard

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

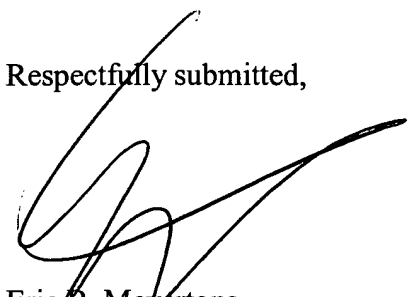
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It is respectfully requested that this Information Disclosure Statement be entered and the documents listed on attached Form PTO-1449 be considered by the Examiner and made of record. Copies of the listed documents are enclosed for the convenience of the Examiner.

Allen Childress  
09/603,302

Should any fees be required, the Commissioner is authorized to charge said fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 50-1505/5053-35700/EBM.

Respectfully submitted,



Eric B. Meyertons  
Reg. No. 34,876

Agent for Applicant(s)

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Date: 1-23-04